

Complaints Involving Governors and/or The Governing Body

Complaints concerning the Governing Body, the conduct of the Governing Body or one of its members should be made to the Clerk to the Corporation (Keith Scribbins - keith.scribbins@bsdc.ac.uk) who, after consultation with the Chairman of the Governing Body, will arrange for the matter to be included on the agenda of the next meeting of the Governing Body. The governor(s) concerned will be informed about the complaint.

The Clerk to the Corporation will keep the complainant informed of the proposed processing of the complaint and shall notify the complainant of the outcome of the complaint in writing. Any appeals regarding the handling of complaints about Governors or the Governing Body should be directed to The Education and Skills Funding Agency whose address is obtainable from the Clerk. The Chief Executive and Principal should be notified by the Clerk of any complaint against governors.