

# Feedback, Marking and Assessment Policy 2022-2024

Policy Owner	Quality and Performance
Policy Status	
Policy Version	Version 1
Approved By	
Approval Date	
Review Date	
Distribution	All Staff

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### 1. Rationale

Feedback, marking and assessment are parts of a continuous cycle of learning and form a dialogue based on stated and shared criteria that promotes the performance of an individual. Feedback is used to support learner progress and raise attainment across all aspects of their study programme, including maths and English. Assessment, both formative and summative, inform feedback and future learning activities.

Formative assessment refers to a variety of processes that measure progress and provide feedback within the learning and teaching process. Formative assessment is used to ascertain what a learner does or does not yet understand, what they can or cannot yet do, or learning goals that they have not yet met. The information from formative assessment is then used to amend further learning activities to support progress and to provide formative feedback that is applied while the learning is taking place.

Summative assessment happens at the conclusion of a cycle of learning. It is used to measure the final progress that a learner has made against an agreed set of criteria or learning goals relating to skill acquisition and achievement. Summative assessment informs levels, grading and progression routes.

Marking is one aspect of assessment and feedback that identifies strengths, areas for development and the steps needed to make further progress, including maths and English.

This policy provides a cross college approach to feedback, marking and assessment.

### 2. Policy Statement

Burton and South Derbyshire College (BSDC) is committed to ensuring that teaching, learning and assessment supports the achievement of learning goals and career aims, and develops skills in maths and English. All learners have the opportunity to develop their skills in their chosen vocational area and in maths and English, to ensure they are prepared for the demands of the world of work. It is vital that feedback, marking and assessment practices support learner progress effectively in type, method, quantity and frequency. Academic staff and learners are responsible for embracing opportunities for feedback, into the learning journey, and for ensuring that the input into feedback and marking activities is proportional to the impact that is has on learner progress.

The purpose of this document is to provide a framework for feedback, marking and assessment to ensure the following:

- All staff are supported with how to provide feedback differently in the formative and summative stages of assessment, with an emphasis on developmental feedback to support improvement in the formative stages and justification and grading in the summative stages
- All staff and learners use feedback and marking to support progress in the formative stages
  of assessment because the feedback leads to change in learner performance or learning
  activity
- All staff are supported to differentiate feedback and marking methods to increase the impact that feedback has on learner progress
- All staff are supported to develop their feedback and marking practices to increase impact
  without causing an unnecessary marking burden, because the quality of feedback is judged
  by how well the learner improves rather than by the quantity of feedback provided
- Learners' maths and English skills improve as a result of support and development across all programmes. Maths and English are prominent features of feedback and marking
- There is consistency in the quality and impact of assessment and feedback across all subject areas for the benefit of learners
- Learners are aware of what they can improve and how they can do this
- Assessment effectively influences future planning for groups and individuals
- Parents, carers and employers are assured that learner progress is measured, work is assessed, and they understand that their learner(s) are responsible for acting on the feedback they receive

## 3. Formative Feedback and Marking

- 3.1 Formative assessment should include continuous assessment of classwork, independent learning and coursework (where awarding organisation assessment guidance permits) and end of unit assessment in instances where learners can act upon feedback as part of subsequent learning.
- 3.2 Learners, where it is appropriate, should be given regular opportunities to assess, evaluate and review their own work, as well as time to act upon (make improvements based on) the feedback they generate.
- 3.3 Methods of recording (when necessary) and tracking formative feedback will vary depending on the type of study and feedback undertaken. They may include writing on learners' work, using Canvas and/or ProMonitor.
- 3.4 Formative feedback should take a variety of formats, suitable for the topic, task and timeframe of the learning activity and should not be limited to marking (written feedback on written work).
- 3.5 Formative feedback should be differentiated to meet the learner's needs to ensure each learner is effectively supported and challenged.
- 3.6 The effectiveness of formative feedback will be measured by its impact (how well the learner can tackle subsequent similar challenges) rather than by the quantity of written feedback.
- 3.7 Marking (written feedback) should be limited to that which has a direct, positive, measurable impact on the learner's progress.
- 3.8 Formative feedback should always address and educate around plagiarism and all other types of academic dishonesty/misconduct. Turnitin is available to support academic staff and learners and embeds into the College's VLE. Further information about academic dishonesty is available in the College's Malpractice and Maladministration Policy on the Intranet.
- 3.9 Formative feedback should, where appropriate, include maths and English (see point 5) so that the learner knows how to improve.
- 3.10 Staff should ensure that all learners are made aware of the feedback symbols and action prompts, such as via their VLE, at the start of their course and include regular reminders in sessions throughout the academic year as these symbols are used to deliver formative feedback. (See appendix 1)
- 3.11 Formative feedback should, where appropriate, include reference to the Skills Promise so that the learner is supported in their personal development.

# 4. Summative Assessment and Marking

- 4.1 Summative submission methods should be pre-agreed and consistent using the options outlined in BSDC's Assessment Submission Matrix (see Appendix 3) and be appropriate to the learners' needs. This includes:
  - the point and method of submission
  - the method of giving and receiving feedback
  - the method of storage
- 4.2 Feedback on assignments, examination papers and other assessment instruments should be presented in a format appropriate to the learner's needs and also be subject to relevant internal quality assurance processes.
- 4.3 Where level descriptors and grade descriptors apply, the grading criteria should be clear to the learner.
- 4.4 The purpose, requirements and schedule of assignments, including the assessment regulations of awarding organisations, should be communicated to relevant staff and learners in advance. Where online submission methods are selected from the Assessment Submission Matrix, concise and effective naming conventions for submission points should be adhered to.
- 4.5 All work submitted for assessment should be authenticated and accompanied by a signed and dated declaration of authenticity by the learner. This may be paper-based but in instances of online submission, submitting material for assessment via a unique VLE or digital portfolio login, against a submission point that details a statement of authenticity, will be taken as a digital signature, confirming the authenticity and submission date.
- 4.6 Learners should be made aware of the assessment standards they are required to achieve and be able to recognise when they have achieved that/those standard(s). All work should be assessed according to recognised and explicit assessment criteria for the programme of study, which are understood by the learner.
- 4.7 The assessment criteria need to be clear, relevant and applied fairly. Learners need to know what they need to demonstrate that they have learned and how they achieve this aim. Learners must be aware of their targets for achievement and how they can achieve these targets.
- 4.8 Submission deadlines for assignments must be made clear to learners in advance of assessment commencing and must be adhered to. Late submissions will be dealt with according to the Late Work procedures set out by the relevant awarding organisation unless appropriate mitigating circumstances paperwork has been completed and accepted before submission.
- 4.9 Learners should be made aware of the nature of the evidence they are required to produce, with the mode of assessment being appropriate to meet the needs of the learner and ensure the learner can meet all the criteria being assessed. Learners should be guided towards appropriate assessment lengths to develop effective writing styles. Where digital links are submitted it is vital that these submissions cannot be edited following the submission date.

- 4.10 Learners should work independently to produce and prepare work for assessment, following adequate learning, teaching and formative assessment processes.
- 4.11 Specific assessment feedback on the evidence produced by the learner should not be provided prior to submission for assessment.
- 4.12 Summative feedback should be informative. The learner should be able to understand what criteria they have met and why and what criteria they have not met and why not.
- 4.13 Learners' progress against course and individual, challenging and aspirational targets should be used to inform current and future assessment activity.
- 4.14 Targets set as a result of assessment should be individualised, aspirational and should be linked to learners making progress with future assessments. Future formative and summative feedback should be given with these targets in mind.
- 4.15 All grades achieved should be recorded on the mark book on ProMonitor within 10 days of the submission date.
- 4.16 All work returned to the learner must be authenticated by the marker by signing and dating the work. This should follow the method selected from the Assessment Submission Matrix and for digital submissions, the assessor's VLE or digital portfolio login will be taken as a digital signature, confirming the authenticity and feedback date. Where Awarding Organisation forms must be used, these can be uploaded to the VLE or digital portfolio as part of the feedback process.
- 4.17 All summative feedback must include, in addition to a justification of which criteria/level has been met, an assessment of maths, English and the Skills Promise, and how the assessment has evidenced the learner's development against the formative feedback stages since any previous assessment.
- 4.18 Summative assessment work should be assessed against assessment criteria in the same academic year as the original submission.
- 4.19 For internally assessed material, the assessment evidence and result must be returned no later than 10 working days from submission or 15 working days in the case of Higher Education programmes. Externally assessed material will be subject to awarding organisation policies and timescales. Academic staff will advise learners of these timescales as they are confirmed by the awarding organisation. Academic staff will report results accurately as stated in the Malpractice and Maladministration Policy.
- 4.20 When a learner is entitled by the relevant awarding organisation regulations to resubmit work to be re-graded, this should be carried out with the agreement of the Lead Internal Verifier and the relevant awarding organisation regulations.
- 4.21 If academic staff identify any instances of academic dishonesty or misconduct they are required to follow the regulations set out by the relevant awarding organisation or seek support from Internal Quality Assurance representatives or the Director of Quality and Performance. For further information, please see the College's Malpractice and Maladministration Policy.

- 5. Maths and English within Formative and Summative Feedback, Marking and Assessment
- 5.1 Formative assessment activities should include strategies to assess maths and English competence along with vocational progress
- 5.2 Formative feedback should result in learners making progress by correcting, changing, practising, refining or improving their maths and English skills. Where learners need to develop their maths and/or English skills, the assessor should provide links to Century training in line with the College's Maths and English Strategy.
- 5.3 Information about learners' maths and English development gained from formative assessment can be recorded (when necessary) and tracked in learners' formative learning evidence, on Canvas and ProMonitor, and will vary depending on the type of study and feedback undertaken.
- 5.4 Staff and learners will formatively assess, self-assess and peer assess spelling, punctuation and grammar using the College marking symbols and action prompts (see appendix 1.)
- 5.5 For summative assessment, all staff will mark vocational work against the relevant vocational criteria first in order to determine and grading or level.
- 5.6 For summative assessment of longer pieces of writing, staff will use "SPaG Lines" to identify a section of work (see appendix 2) to inform their judgement about the quality of spelling, punctuation and grammar. Where learners need to develop their maths and/or English skills, the assessor should provide links to Century training in line with the College's Maths and English Policy.
- 5.7 Marking arrangements for Higher Education Programmes may vary depending on the awarding organisation and/or institution. If the programme is accredited by a University it will be subject to the specific awarding organisation/institution marking policy.
- 5.8 All level 4/5/6 programmes administered or accredited by the College will be subject to this policy.
- 5.9 Staff should ensure that all learners are made aware of the marking symbols and action prompts at the start of their course, such as via their VLE, and include regular reminders in sessions throughout the academic year as these symbols are used to deliver formative feedback. (See appendix 1)

# Appendix 1 Marking Symbols and Action Prompts

The following symbols are to be used to provide feedback on written work to promote consistency by linking feedback to action and progress.

Marking symbols and action prompts for use in Canvas formative and summative marking

•	A correct point has been made – accompanied by a short justification of why this was correct. (Example: "reliable source used") May include where a criterion is met, if recommended by the Awarding Organisation.
•	An incorrect point has been made - accompanied by a short justification of why this was incorrect. (Example: "your point is unclear") To be used in conjunction with relevant awarding organisation assessment guidance.
	See the Formative Feedback and Assessment Guidance for support on how to link formative feedback to learning and action.
ithe puld	Draws attention to an error in spelling, punctuation or grammar.  Accompanied by an action point (see below) Example:  You can highlight a word or sentence to alert a learner to the point of their work that requires further attention due to an error in spelling, punctuation or grammar.  To be followed up with a link to Century learning.

Marking symbols and action prompts for use in written formative and summative marking

✓	A correct point has been made – accompanied by a short justification of why this was correct. (Example: "reliable source used")	
X	An incorrect point has been made - accompanied by a short justification of why this was incorrect. (Example: "your point is unclear") To be used in conjunction with relevant awarding organisation assessment guidance.	
	See the Formative Feedback and Assessment Guidance for support on how to link	
	formative feedback to learning and action.	
D1/M3/P	A criterion was evidenced at this point of the work, if recommended by the Awarding	
etc.	Organisation.	
or 🔿	Draws attention to an error in spelling, punctuation or grammar.	
	Accompanied by an action point (see below) Example:	
	You can underline a words or circle a spellig to alert a learner to the point of	
	their work that requires further attention due to an error in spelling, punctuation	
	or grammar.	
	To be followed up with a link to Century.	

### Appendix 2 SPaG Lines

Where there are repetitive errors throughout learner work, staff will select one paragraph, section or otherwise apparent portion of the work to scrutinise for spelling, punctuation and grammar errors. This selection should be made to allow the most effective feedback to be generated for the learner.

This section will be identified by using SPaG lines. These lines may be hand drawn or indicated to the learner by a comment or other visual cue if the work is being marked online.

If the assessor uses another way to indicate the portion of work being assessed for spelling, punctuation and grammar errors, (such as in a group presentation or artistic portfolio) they will indicate this to the learner and update the LTA Coaches of how the college marking practice is evolving to meet learner needs.

The purpose of SPaG lines is to provide an area of focus for an assessor to summarise feedback to support spelling, punctuation and grammar without the necessity for the assessor to scrutinise and correct lengthy extracts, which uses a disproportionate amount of teacher time and does not add value to the feedback.

If the assessor wishes to improve their feedback by identifying additional areas to be marked out by additional SPaG lines, because doing so would provide further justification of their feedback, then they may choose to do so.

Route	Programme Type	Submission and Feedback Channel	Process Description
A	HE	<ul> <li>Canvas &amp; Turn It In for submission and feedback (College)</li> <li>Blackboard &amp; Turn It In for submission and feedback (Staffordshire University)</li> </ul>	All written work for direct College HE submitted via Canvas with Turn It In validation; records of practical evidence (logbooks, assessment portfolios; photos / video) digitally uploaded via Canvas.  All written work for Staffordshire University partner HE submitted via Blackboard with Turn It In validation; records of practical evidence (logbooks, assessment portfolios; photos / video) digitally uploaded via Blackboard.
В	Level 3 Applied General	<ul> <li>Canvas &amp; Turn It In for submission and feedback;</li> <li>Exam(teacher assessed) feedback via Canvas</li> </ul>	All written work will be submitted via Canvas with Turn It In validation; feedback for written work will be delivered via Canvas; exam (teacher assessed) feedback will be delivered via Canvas without submission.
С	Level 3 T-Levels	<ul> <li>Canvas &amp; Turn It In for submission and feedback;</li> <li>Exam (teacher assessed) feedback via Canvas</li> </ul>	All written assignments submitted via Canvas with Turn It In validation; feedback for written work will be delivered via Canvas; examination (teacher assessed) feedback will be delivered via Canvas without submission. records of practical evidence (logbooks, assessment portfolios; photos / video) digitally uploaded via Canvas.
D 1 or 2	Level 3 Vocational OR Early Years Applied General delivered in regulated education- settings with digital restrictions.	<ul> <li>EITHER</li> <li>Physical submission via AO issued workbooks/learner packs;</li> <li>Feedback via AO issued workbook.</li> <li>Summative feedback recorded via Canvas;</li> <li>OR</li> <li>Canvas &amp; Turn It In for submission and feedback</li> </ul>	Either option 1 or option 2 must be agreed with the CTL at course level and be adhered to for the academic year.  Option 1:  All vocational evidence and written work will be submitted via a practical workbook issued by the awarding organisation. Paper-based feedback via awarding body issued workbook. Summative feedback with reference to physical submissions, will be recorded and delivered via Canvas. Exam (teacher-assessed) feedback will be delivered via Canvas.  Option 2:  All written assignments submitted via Canvas with Turn It In validation; feedback for written work will be delivered via Canvas; examination (teacher assessed) feedback will be delivered via Canvas without submission. records of

		PLUS  • Exam (teacher assessed) feedback via Canvas	practical evidence (logbooks, assessment portfolios; photos / video) digitally uploaded via Canvas.
Е	Level 2 Applied General	<ul> <li>Canvas for submission and feedback without Turn It In validation;</li> <li>Exam feedback (teacher assessed) via Canvas</li> </ul>	All written work submitted via Canvas without Turn It In validation; feedback for written work must be delivered via Canvas; exam (teacher assessed) feedback via Canvas without submission.
F 1 or 2	Level 2 Vocational  OR  Early Years Applied General delivered in regulated education- settings with digital restrictions.	EITHER  Physical submission via AO issued workbooks/learner packs; Feedback via AO issued workbook / learner pack Summative Feedback recorded via Canvas;  OR Canvas without Turn It In for submission and feedback  PLUS Exam (teacher assessed) feedback via Canvas	Either option 1 or option 2 must be agreed with the CTL at course level and be adhered to for the academic year.  Option 1:  All vocational evidence and written work will be submitted via a practical workbook issued by the awarding organisation (AO) or physical portfolio of AO approved format. Feedback, with clear referencing to the physical submission, will be recorded and delivered via Canvas. Exam (teacher assessed) feedback via Canvas without submission.  Option 2:  All written work submitted via Canvas without Turn It In validation; feedback for written work will be delivered via Canvas; exam feedback (teacher assessed) via Canvas without submission.
G	Up to Entry Level / Level 1	<ul> <li>Paper based physical submission via AO issued workbooks/learner packs;</li> <li>Feedback via AO issued workbook</li> <li>Summative feedback recorded via Canvas;</li> </ul>	All vocational evidence and written work will be submitted via a physical portfolio or AO approved format. This must be pre-determined in the Learner's ILP at the beginning of the programme. Paper-based feedback via AO issued workbook/ approved format. Summative feedback recorded on Canvas. Learners to be supported to make two uploads of work on Canvas as preparation for progression.
Н	ESOL / GCSE	Externally set examinations only	Formal assessment is conducted via external examinations only and there are no teacher-marked assignments.
I	Apprenticeships	Learning Assistant for portfolio evidence;	Evidence is uploaded and tracked via Learning Assistant / AO stipulated e-portfolio; including digital records of practical activity. Additional physical

		for Standards with mandatory qualifications, the relevant pathway above will be assigned at programme level.  Evidence submission for EPA via EPAO stipulated digital / physical channel. For example, ACE360.	evidence may also be kept in line with End Point Assessment specification for individual standards; for example, EPA requiring a professional discussion may also stipulate that a physical portfolio is introduced into the meeting. Evidence required for EPA for some Standards must also be uploaded to the relevant (digital) platform stipulated by the EPAO.  Where Apprenticeship Standards contain taught mandatory qualifications, submission of work for assessment at qualification level will follow one of the assigned routes specified above.
J	Distance Learning	E-Qual online platform	Assignments for distance learning courses are submitted via the delivery platform, E-Qual. Feedback on assigned work is documented in E-Qual and may also be sent via email.